

Bear Pediatrics, LLC
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After Hours and Facebook Messenger Policy

**Updated: 11/5/2020

The Bear Pediatrics Facebook Page messaging system is available only from 8a- 8p. Those messages will be responded back to as soon as possible. As of 01/01/2020, absolutely NO messages (either routine, urgent, or emergent) can be left on the Facebook page from 8p-8am. If you have an emergent question or concern from 8p-8a, please call the after-hours line at 1-877-379-4472. Please be aware that any call to the after- hours line is a \$20.00 fee. If you choice to leave a message on the Facebook page from 8p-8a, Bear Pediatrics (and Katie Bittner-Cassett), holds no liability for any negative outcomes that may occur as you are well aware that the messaging system is not checked overnight **AND** you will be charged a \$20.00 after hours fee. In addition, if this policy is not followed on more than 2 occasions, Bear Pediatrics has the right to discharge the family from the practice.

Thank you!

Signature

Date